

Special Processes EN 9100 - EN 9110

GOALS

- Understanding what a special process is and how it differs from a conventional process

Understanding what the EN 9100 (or EN 9110) standard requires regarding special processes

Identify the activities to be deployed to master a special process during the project phase and in series production.

PROGRAMME

- **Generalities**
 - - What is a special process?
 - The differences between special and conventional processes
 - Processes classically recognized as special
 - Identification of special processes within your organization
- **The EN 9100 (or EN 9110) standard and the requirements for special processes**
- **The activities of controlling a special process**
 - Best practices during the project and in series production
 - Identifying potential areas for improvement in your organization's approach
 - Special processes in the aeronautical industry

PREREQUISITES

- Knowledge of the aeronautical sector
- Knowledge of quality management principles
- Knowledge in engineering, industrial product design, continuous improvement, etc.

TARGET AUDIENCE

- Any professional involved in the planning, implementation or maintenance of a special process.

Please contact us for any information regarding the conditions of reception and access for people with disabilities.

DURATION

1 day (7 hours)

PRICES

Inter-company training: 1 400,00 € HT/participant (3 participants minimum)

In-house training: please contact us

TERMS AND CONDITIONS OF ACCESS

INTER: Registration is open until two weeks before the training date.

INTRA: training can be provided one month after acceptance of the quote (for information purposes only).

METHODS USED

The training is based on alternating theoretical input, games, examples and/or practical cases.

Trainees will need to bring a laptop.

A folder is given to participants at the end of the session.

(containing the theoretical principles stated during the training and the exercise materials).

EVALUATION METHODS

Trainees' knowledge acquisition is generally validated by a quiz.

It can also be assessed using other methods *(at the trainer's discretion and/or in agreement with the client).*

At the end of the training, a certificate is issued based on the results of the assessments.